



County Offices
Newland
Lincoln
LN1 1YL

22 November 2022

Adults and Community Wellbeing Scrutiny Committee

A meeting of the Adults and Community Wellbeing Scrutiny Committee will be held on **Wednesday, 30 November 2022 at 10.00 am in the Council Chamber, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely

A handwritten signature in cursive script that reads 'Debbie Barnes'.

Debbie Barnes OBE
Chief Executive

Membership of the Adults and Community Wellbeing Scrutiny Committee (11 Members of the Council)

Councillors C E H Marfleet (Chairman), A M Key (Vice-Chairman), T A Carter, M R Clarke, Mrs N F Clarke, R J Kendrick, K E Lee, Mrs M J Overton MBE, S R Parkin, M A Whittington and T V Young

**ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE AGENDA
WEDNESDAY, 30 NOVEMBER 2022**

Item	Title	Pages
1	Apologies for Absence/Replacement Members	
2	Declarations of Members' Interests	
3	Minutes of the meeting held on 19 October 2022	5 - 10
4	Announcements by the Chairman, Executive Councillor and Lead Officers	
5	Day Opportunities Update <i>(To receive a report from Justin Hackney, Assistant Director – Adult Care and Community Wellbeing, which provides an update on progress in delivering the ambitions outlined in the In-House Day opportunities ‘Living Life to the Full’)</i>	11 - 38
6	The Lincolnshire Better Care Fund <i>(To receive a report from Pam Clipson, Head of Finance, Adult Care and Community Wellbeing and Nikita Lord, Programme Manager - Better Care Fund, which provides background context on the Better Care Fund alongside a Lincolnshire context and provide an update on BCF Funding and Performance)</i>	39 - 54
7	Procurement of Active Recovery Beds - Winter 2022/2023 <i>(To receive a report from Tracy Perrett, Head of Service - Hospitals and Special Projects, which invites the Committee to consider a report on the Procurement of Active Recovery Beds - Winter 2022/2023, which is due to be considered by the Executive Councillor for Adult Care and Public Health between the 6th and 9th December 2022. The views of the Committee will be passed on to the Executive Councillor as part of her consideration of this item)</i>	55 - 66
8	Service Level Performance against the Corporate Performance Framework 2022-23 Quarter 2 <i>(To receive a report from David Boath, Corporate Performance Manager - Adult Care and Community Wellbeing, which invites the Committee to consider the performance against the Corporate Performance Framework 2022-23 Quarter 2 for the Adult Care and Community Wellbeing Directorate)</i>	67 - 76
9	Adults and Community Wellbeing Scrutiny Committee Work Programme <i>(To receive a report by Simon Evans, Health Scrutiny Officer, which invites the Committee to consider its work programme)</i>	77 - 82

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Please note: for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details set out above.

Please note: This meeting will be broadcast live on the internet and access can be sought by accessing [Agenda for Adults and Community Wellbeing Scrutiny Committee on Wednesday, 30th November, 2022, 10.00 am \(moderngov.co.uk\)](#)

All papers for council meetings are available on:

<https://www.lincolnshire.gov.uk/council-business/search-committee-records>



**ADULTS AND COMMUNITY WELLBEING
SCRUTINY COMMITTEE
19 OCTOBER 2022**

PRESENT: COUNCILLOR C E H MARFLEET (CHAIRMAN)

Councillors T A Carter, M R Clarke, Mrs N F Clarke, R J Kendrick, K E Lee and Mrs M J Overton MBE

Councillors: C Matthews and E J Sneath attended the meeting as observers

Officers in attendance:-

Pam Clipson (Head of Finance, Adult Care and Community Wellbeing), Simon Evans (Health Scrutiny Officer), Glen Garrod (Executive Director - Adult Care and Community Wellbeing), Emily Wilcox (Democratic Services Officer), Jess Wosser-Yates (Democratic Services Officer) and Afsaneh Sabouri (Assistant Director - Adult Frailty and Long Term Conditions)

32 APOLOGIES FOR ABSENCE/REPLACEMENT MEMBERS

Apologies for absence were received from Councillor A M Key, S R Parkin and T V Young.

33 DECLARATIONS OF MEMBERS' INTERESTS

There were no declarations of interest.

34 MINUTES OF THE PREVIOUS MEETING HELD ON 7 SEPTEMBER 2022

RESOLVED:

That the minutes of the meeting held on 7 September 2022 be approved as a correct record and signed by the Chairman.

35 MINUTES OF THE MEETING HELD ON 28 SEPTEMBER 2022

RESOLVED:

That the minutes of the meeting held on 28 September 2022 be approved as a correct record and signed by the Chairman.

36 ANNOUNCEMENTS BY THE CHAIRMAN, EXECUTIVE COUNCILLOR AND LEAD OFFICERS

There were no announcements made by the Chairman, Executive Councillor or Lead Officers.

37 CARE QUALITY COMMISSION - ADULT SOCIAL CARE INSPECTION UPDATE

Consideration was given to a report by the Inspection Manager – Care Quality Commission, (CQC), which provided the Committee with an update on local and national Care Quality Commission (CQC) operations and strategic direction, including the current inspection and regulation methodology; an update on inspections in Lincolnshire and an update on the state of care report, which was due to be published on 21 October 2022.

The Committee was advised of the future direction of the Care Quality Commission with the introduction of a new strategy which aimed to ensure health and care services provide people with safe, effective, compassionate, high-quality care and to encourage those services to improve.

Consideration was given to the report and during the discussion the following points were noted:

- The importance of sharing examples of best practice was emphasised. Where possible, the CQC would proactively share information about outstanding services, and it was hoped that this would continue on a regional and national level as the organisation moved to a more dynamic model.
- Historically, intelligence held about individual services had been held by individual inspectors. The introduction of more advanced data intelligence service which incorporated data sources to effectively highlight areas of risk had been significant in improving intelligence and highlighting areas of concern. Individual inspectors used their judgment and professional expertise to monitor the risks highlighted by the data sources.
- Like many other care organisations, the CQC had also faced challenges in recruitment and were continuing to recruit to temporary posts prior to a proposed change in structure as part of the introduction of the new strategy. A large number of bank inspectors provided additional capacity to fulfil regulatory duties.
- Clarification was provided that all care organisations that provided both accommodation and personal care were required to be registered with the CQC.
- Assurance was provided that once recruitment had been undertaken within the CQC, there would be sufficient resource within teams to implement the changes proposed in the new strategy.

- The Inspection Manager agreed to provide information on any additional investment into CQC to take on new powers of inspecting local authority adult care functions and integrated care boards. A response would be circulated to the Committee/further detail.
- The severe impact on homes which did not have a registered manager was highlighted. Registered care homes had a legal responsibility to the Commission to register a manager to the home and enforcement action could be taken against services who failed to do so. Members were reassured that CQC had identified the most at-risk services within Lincolnshire that did not have a registered manager and continued to monitor those services to manage risk within those services.
- It was expected that registered managers would have completed their level 5 management qualification. Further details on how the qualification was obtained and would be provided to the Committee.
- Registering as a manager with the CQC was a thorough process to ensure candidates were appropriate.
- All adult social care inspections were unannounced. Inspections of auxiliary services received 12 to 24 hours' notice due to the nature of the service.
- Inspections focussed on impact and the service provided. Policies would be tested out when inspected to ensure they were used within services.

RESOLVED:

That the report be noted.

38 ACCW BUDGET MONITORING 2022-23

Consideration was given to a report by the Head of Finance – Adult Social Care and Wellbeing which invited the Committee to consider the budget for the Adult Care and Community Wellbeing directorate. The report highlighted the key drivers and risks within the budget which included interim bed usage, community safety equipment, the value of the better care fund and the Homes for Ukraine scheme.

The Committee noted that the Adult Care and Community Wellbeing directorate was forecasting financial balance within 2022-23 which would include the drawdown of non-recurrent reserves. The Medium-Term Financial Plan was forecasting increased pressures of approx. £11m per year from 2023-24 which was driven by the forecast increase in national living wage and growth in demand across working age adult services.

Consideration was given to the report and during the discussion the following points were noted:

- Officers highlighted the use of reserves as an important element of budget management.
- Decisions on the budgets for local authorities by the Chancellor of the Exchequer would be material for the wider council and health care services given the current pressures and limitation on resources that look to worsen.

- The Adult Care and Community Wellbeing directorate were working to establish several options to meet budgetary pressures. Announcements by the Government would give a clearer picture of future budgetary pressures and expectations.
- Some suggestions from the Committee to address budgetary pressures within the directorate included raising the threshold for care to only give support in the most serious cases; asking relatives to help with care and reconsidering the affordability of large capital expenditure.
- It was clarified that the care act required support to be offered to those in a substantial or critical need.
- The Committee welcomed the continued investment in preventative services within adult care.
- The importance of providing wellbeing services was highlighted.
- The benefits of utilising community support were emphasised. Community services were seen as essential in stimulating communities to come together collectively such as in the winter warm room initiative that had been implemented in Uphill Lincoln.
- It was hoped that the directorate could decrease the level of debt due to be paid to the Council to around £6-7m per year.
- Integrated working between the Council and Integrated Care Board sought identify options for transitional beds using pooled budgets.
- A rise in the use of interim beds had created a budget pressure. The reablement service was getting people out of hospital on time however ward closures at Lincoln County Hospital would generate further pressures.
- District Councils had begun to work together with the voluntary sector to identify possible programmes of support to communities facing cost pressures.

RESOLVED:

That the report be noted.

39 ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE WORK PROGRAMME

Consideration was given to a report by the Health Scrutiny Officer which invited the Committee to consider its work programme, as set out on pages 30 – 31 of the agenda pack.

The following items had been identified for inclusion on the work programme:

- Acute care flow through hospitals
- Better Care Fund

Following a proposal from the Health Scrutiny Officer Councillors Mrs N F Clarke, K E Lee and Mrs M J Overton MBE volunteered to participate in a joint working group on Obesity alongside members of the Children and Young People Scrutiny Committee.

ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE
19 OCTOBER 2022

The Chairman advised that he had attended the Executive on the 4th October 2022 to present the Committee's comments on the Extension of the Substance Misuse Treatment Services Contract; the Extension of the Lincolnshire Integrated Sexual Health Services Contract and Market Sustainability, Fair Cost of Care. Further to comments raised by the Board, the Chairman also raised concerns around accessibility for sexual health services, in particular the potential for a loss of confidentiality in needing to travel out of local areas to access services.

The Chairman requested that the Committee be briefed on the Specialist Adults Accommodation at Grange Farm and the Langrick Road, Boston – Extra Care Housing and Working Aged Adults accommodation reports prior to the considering the final pre-decision reports on in February 2023.

RESOLVED:

That the report be noted.

The meeting closed at 11.39 am

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**Open Report on behalf of Glen Garrod,
Executive Director - Adult Care and Community Wellbeing**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	30 November 2022
Subject:	Day Opportunities Update

Summary:

This report is to provide an update to the Adults and Community Wellbeing Scrutiny Committee on progress in delivering the ambitions outlined in the In-House Day Opportunities plan, "Living Life to the Full".

Actions Required:

To consider and comment on the content of the report.

1. Background

The Adults and Community Wellbeing Scrutiny Committee have previously endorsed the In-House Day Opportunities plan "Living Life to the Full". The Committee has also requested regular updates in relation to achieving the ambitions set out within the plan. The text below provides the committee with the most recent update on progress:

Places we can be proud of

Ensuring that our in-house Day Services buildings are places we are proud of continues to be a key area of focus for the council. It is pleasing to see further progress in this respect and in particular:

- **Market Rasen:** The service has now secured an alternative venue to operate day opportunities in the Market Rasen area. The service has historically operated from the Health Clinic building in Market Rasen but the building which was rented was expensive and had also become unsuitable for ongoing service provision. Through innovative working a new site has been secured in Market Rasen at "The Old Station" building. This is a community interest initiative that has utilised National Lottery Funding to restore the old building that will be utilise for the benefit of the town. Our In-House Day Services working in partnership with Corporate Property Team have

been successful in secure the site for future use and at a reduced rental price in comparison to the former premises. The presentation attached to this report provides the opportunity to see the venue via video link.

- Stamford: The existing site in Stamford has been supported via the Community Payback initiative to complete some internal renovations to make to service more welcoming and attractive to the families who visit the building. Further work is being planned to develop the garden area to facilitate additional out-side opportunities and activities.
- Lincoln: A phased programme of renovation work has now been agreed for the Ancaster Day Service site with work planned to start in February to April 2023. This will see an investment of capital in the region of £500,000. The work will see a needed refurbishment of the toilet and wet room facilities on site and well as some structural work to make better use of space and to make the building more welcoming. This will include the opening of a café and IT room which can also be utilised by the local community. The second phase of the work will look to open the site to make better use of the outside gardens by the families who access day opportunities but also by the wider community.
- Gainsborough: an additional site has been secured and is being used at Richmond Lodge. This site has also had refurbishment and offers additional required space to the service.

Service Structure Modernisation

Over the last few months, the service has been consulting on a new service structure that will support further progress against the ambitions within the “Living Life to the Full” Plan. The consultation period has now been concluded and an implementation plan for the new structure has been completed.

The new structure firms up the leadership and management capacity of the service to support the wider team with cultural change that will embed and make more consistent the innovative practice emerging across our services. The new structure also recognises the wider responsibilities that we require from the team to continue our journey of continuous improvement. There is ongoing recruitment and support for apprentices within the service.

In addition to the restructure three Job Coaches will be recruited to the team following successful grant application to Department for Work and Pensions for Local Support Employment provision. Further information on this initiative can be provided in future updates to the Adult Care and Wellbeing Scrutiny Committee.

Opportunities

As well as the opportunities provided for families and the local community in the day opportunities buildings the service also provides wider opportunities for people in the community and at other public sites. The presentation attached with this report provides a flavour of the various volunteering opportunities provided to people as well as details of events that provide people with valuable life experiences. The presentation provides details of:

- County Offices Lincoln: The Quad Café is now open again being run by the Day Service with volunteers from the service and from local schools. Staff from the County Council's Day Opportunities Service and Maximising Independence Team are providing training in catering and hospitality to individuals with Learning Disabilities while providing catering on the Lincoln Campus. This project is working closely with SEND schools and providing training opportunities to pupils.
- ICE Conference Skegness: The Day Service helped organise and run the ICE conference at Butlins Skegness which was a fantastic success. The ICE conference provides people with the opportunity to get together and have fun, debate important issues and to participate in various activities.
- Lake District: People from the Horncastle and Boston Day Service travelled to the Lake District recently for an active weekend. They raised money to attend the site through several activities. This was a brilliant initiative that provided people with the opportunity to participate in outdoor activities for the very first time.

2. Conclusion

The Council is making good progress in delivering the ambitions set out in the plan "Living Life to the Full".

The new service structure and the investment in our Day Services will help to deliver further continuous improvement and enhance the range of opportunities for families and the local community.

The service continues to demonstrate very innovative ways in the ways of working that is securing additional opportunities for people to make meaningful contributions to their local communities but also demonstrates excellent use of the resources.

3. Consultation

a) Risks and Impact Analysis

N/A

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Living Life to the Full, In-House Day Service Plan
Appendix B	Presentation to Adults and Community Wellbeing Scrutiny Committee

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by John Waters, who can be contacted on John.Waters@lincolnshire.gov.uk



Living Life to the Full

In-House Day Service

We have been working really hard to make sure every person who accesses the In-House Day Service has their own unique support plan.

These plans draw on people's skills and abilities so they can grow and thrive as active members of our communities.



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Executive Summary

This Plan called “Living Life to the Full” summarises the strategic direction for our In-House Day Service which is provided by Adult Social Care and Wellbeing. It also confirms priority actions for the development of the service up to 31 March 2024.

Our In-House Day Service currently offers good quality building based day services for people with disabilities who are eligible for Adult Social Care. The service also provides a level of support for the wider family.

Always getting better at what we do

We believe that it is essential to aim high and keep on getting better at what we do. We strive to improve both the services we commission from others and those we provide directly. This focus on service improvement means local people benefit from high quality forward looking services. As part of this commitment we will try new approaches and share our learning of what works well as widely as we can. We aim to be an example of best practice that others can learn from.

Listening to local people and planning together

As part of our day to day running of the In-House Day Service we have close relationships with the people we support and their families. We work hard every day to understand their wishes and to incorporate them into the service. To inform this plan we asked people to tell us their experiences of the service what they liked, what they didn't like and what they wanted to change moving forwards. Many of the proposals set out in this plan come from the things people said were important, we will also continue to involve people as we move forwards.

Investing for the Future

We have identified opportunities to invest in our Day Services, in local people and in developing and maintaining positive relationships.

The aim of the in-house day service is, to help people to live independent and fulfilling lives, to support families and local communities to continue to care for each other. We will help people using the service to develop friendships and to do the everyday things that are important to them. We will also ensure people can be part of, and make important contributions to their local communities.



Corporate Plan Our Approach

The In-House Day Service will also make an important contribution to Lincolnshire County Council's Corporate Plan. Lincolnshire County Council is committed to:

- **Being customer focused:** understanding the key issues for Lincolnshire's people and places, to help shape services;
- **Working collaboratively:** recognising our challenges and developing plans to deliver improvements together with communities and partners;
- **Connecting our communities:** using infrastructure to connect people and places, including digital communications, rail and road networks;
- **Advocating for Lincolnshire:** working with our partners to passionately advocate for Lincolnshire, attracting additional investment to strengthen our communities;
- **Making your money go further:** providing cost effective, high quality services;
- **Working creatively:** tackling our challenges and making the most of all opportunities and innovation.



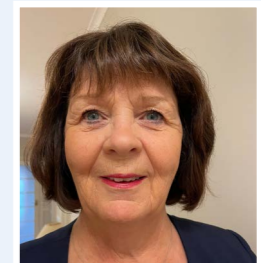
LEFT: These volunteers at Hartsholme Country Park are doing something they enjoy while contributing to the community.

A personal pledge from the managers of the In-House Day Service

“ We recognise the privileged position we hold being responsible for a service that is essential to so many residents in our County. We are committed to ensuring the service helps people to enjoy fulfilling lives and reach their full potential. We publicly commit to support the delivery of this plan and are proud to be charged with helping the service achieve its aims and ambitions. **”**



Glen Garrod
Executive Director



Cllr Mrs Patricia Bradwell,
Deputy Leader
of the Council

An endorsement of support from the Deputy Leader of the Council

“ As the Deputy Leader of the Council and the Executive elected member responsible for Adult Social Care and Wellbeing I am delighted to endorse this plan. It sets out bold ambitions for our service and demonstrates the Council’s commitment to maximising independence for people with support needs as well as their families. I am particularly pleased to see how the plan recognises the service buildings are assets that must be shared with and made available to the wider community. **”**

LINCOLNSHIRE COUNTY COUNCIL OBJECTIVES

High Aspirations

- Help neighbourhoods flourish.
- Support businesses to succeed.
- Help our young people achieve.
- Offer additional learning options to all.
- Establish high quality job, skills and development opportunities.
- Protect the environment for the future.

The Opportunity to Enjoy Life to the Full

- Make sure housing feels like home.
- Help those who look after others.
- Support all children to have a loving home.
- Give children the best possible start in life.
- Provide opportunities for a fulfilling life.

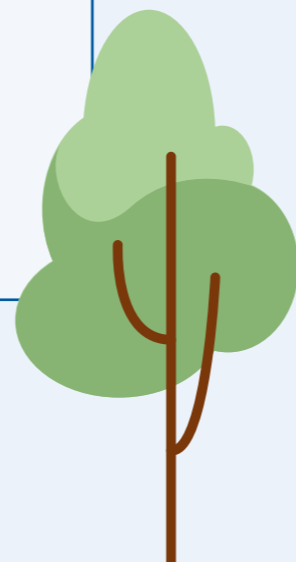
Thriving Environments

- Look after our places in a sustainable way.
- Develop our county for a prosperous future.
- Make sure families can live safely.
- Provide great choice and high quality education.
- Enable opportunities to enjoy free time.

Good Value Council Services

- Support community spaces and travel.
- Encourage innovation and be innovative ourselves.
- Make the best use of buildings and funding.
- Support those who need extra help, especially older residents.
- Support during key life events.

The above objectives are relevant to the LCC Corporate Plan and to the further development of the In-House Day Services.





A cuppa and a chat provide a welcome break.

Section One Strategic Direction

The Traditional Day Service

The existing In-House Day Service operates from a number of properties across the County with buildings located centrally in most of the County's main towns. (See Appendix One for a map of where our Day Service buildings are located.)

Currently the service is normally available from 9.00am in the morning to 5.00pm in the evening during week days. The Day Service buildings vary in size with some of the buildings being relatively large but not all of the space or grounds are always fully utilised.

Our Day Service has focused on providing good quality building based day care supplemented with some additional

activities in the local community. Examples of existing activities and opportunities may include (but are not limited to) arts and crafts, gardening, enjoying sensory experiences, visiting the local sports centre or spending time with friendship groups.

The people who have traditionally attended the Day Service are eligible for Adult Social Care and the Day Service plays an important role in meeting peoples assessed care needs and in particular those people with a Learning Disability.

The Day Service also plays an important role in maintaining wider family life. Other family members may work during the day or have other equally demanding responsibilities that need to be addressed whilst the person with care and support needs attends the Day Service.

The In-House Day Service of the Future

Whilst our Day Services will retain the focus on providing quality building based services that meet assessed needs and support to the wider family we will enhance the current service offer in the following ways:

- **We will implement Strength Based Practice across the Day Service:** This will ensure our services are personalised, enable people to build upon what they can do for themselves and their communities whilst also developing an understanding of people's aspirations to enjoy life to the full.
- **We will provide people with access to new and enhanced opportunities and activities within the Day Service Buildings but also within the local community:** This will ensure people have the opportunity to stretch their traditional horizons. We will also enable people to contribute positively to their local communities whilst participating in activities they enjoy. This will help people to thrive.
- **We will invest in our Day Service buildings to increase access and use of the buildings by the wider local community:** This will ensure that the Day Service buildings are seen as community assets and more people can benefit from their use. It will also mean that

the traditional service offer can be expanded beyond normal opening hours and also to people with more complex needs whilst also offering the opportunity to prevent people's needs escalating and therefore avoiding the need for more intensive levels of Health and Social Care.

- **We will develop a Dementia Friendly Service Offer across our In-House Day Services:** We have identified that there is a need for Dementia Support Services in Lincolnshire and therefore we will develop a mix of opportunities for Adults with Dementia and their Carers. This may include access to traditional day services but also to extended networks and related activities.
- **We will enhance our investment in people and positive relationships:** We recognise that people and positive relationships are at the heart of what we do, the service is made up of and relies upon many different groups. The people we support, their families, volunteers who help us, local people, the staff who work in the service, and other professionals are all essential to our ambitions for a great service. We will therefore enhance our investment in people and in developing and maintaining positive relationships.



Section Two High Aspirations

In the past Adult Social Care has largely focused on understanding people's disabilities and then purchasing or providing support to meet assessed needs.

Whilst we will continue to support people with assessed needs, going forward, we will also have a greater focus on understanding people's strengths, building on what people are able to do for themselves and their communities whilst also developing an understanding of people's aspirations to enjoy life to the full. This is known as Strength Based working.

To help us understand people's strengths, we will use person centred planning. This means that people's assessments and reviews will be personal to them, reflect their own unique interests and help them to achieve the things in life that are important to them. Assessed Needs will be communicated clearly to the In-House Day Services team.

Everyone who uses our In-House Day Service will also have the opportunity to grow their circle of support and an opportunity to create their own person centred support plan. To do this we will work with them, their friends and family to agree clear outcomes they want to achieve. We will include practitioners and health professionals to ensure people benefit from their skills knowledge and experience. The support we provide to help people meet these outcomes will be flexible, innovative and creative.

When we help people develop their plans we will not be mechanical and follow one set process but rather we will use a variety of approaches to suit the person and their family. We will encourage people to lead healthy lifestyles and to contribute to their local community. We believe strongly that everyone has something to offer. Where people want to take risks we will help them understand these and do so safely.

We will also improve the way that people's support plans can be stored and accessed. Currently people's support plans are paper based but going forward these will also be available electronically. We will offer ways for people to access an electronic copy of their support plan, for other stakeholders to contribute to the plan and for progress against outcomes in the plan to be recorded and reported. This will also help us to celebrate achievements.

We will create more opportunities for people to take part in meaningful and purposeful activity, through projects such as;

- **Country side access;** a partnership with highways to enable people we support to help maintain footpaths and improve local environment;
- **Community Café;** we will establish a café that provides work experience and is used and valued by its local community
- **Community sparks program;** a micro grant scheme available to enable people using the service to start their own community project or social enterprise;
- **Places and spaces we are proud to share;** including people we support in work to refresh our buildings and grounds;
- **Supporting Micro enterprise and employment opportunities.**

Key Actions

- **Champions for Person Centred Planning:** We will establish a county wide network of people who are passionate about person centred planning and strength based practice that will lead and champion this work.
- **Electronic Care and Support Plans:** We will develop electronic care and support plans on MOSAIC the Councils client database.
- **Opportunities for Volunteering and Employment:** We will support people to access opportunities for volunteering and employment;
- **Individual Support Funds:** We will seek to introduce individual support funds as a way of increasing people's control over their support, and our accountability to them and their family. Doing this will allow people to make better use of their allocated personal budgets and personal health budgets.



Section Three Thriving Environments

Often when we ask people what they want to do, they naturally draw on their experience of familiar things rather than thinking of new opportunities or fresh challenges. We also know that for some people we support, that the opportunities that most of us take for granted, are harder from them to access.

In particular we know that some people find it hard to communicate what they like and what they would like to do. A number of people who attend the Day Services are non-verbal. We will therefore explore innovative ways to engage with people who want to access Day Services and wider opportunities in the local community so that we may better understand their needs and aspirations. For example we will make use of technology that may help people who are non-verbal to communicate what they want to achieve.

We are also committed to offering a wider range of new and more purposeful opportunities. We will help people widen their horizons. This will mean encouraging and supporting people to do new things. We will provide the opportunity for people to live life to the full, in ways that they choose. Our commitment to person centred planning and individual support funds will mean we are able to raise and meet the new aspiration people develop.

We know that poor physical or mental health can be a significant barrier to people achieving their full potential and therefore we want to help people maintain or improve their health and wellbeing. Our Day services will therefore offer a range of opportunities for people to access physical activities, mental health promotion techniques, wellbeing services and health checks.

Key Actions:

- **Tailored Communication with each Family:** We will develop a tailored way of communicating with each person and family who utilises our Day Services to ensure we capture their ideas and aspirations. This will include the use of new engagement techniques and new technologies for none verbal people.
- **WIKIS:** We will explore the use of WIKIS to transform our approach to daily records with the aim of improving our communication with family members, and health and care professionals.
- **Local Engagement Plans:** To ensure we can implement this strategy in a way that is right for each community we will work with key stakeholders to produce local engagement plans each with their own set of priorities and deliverables for improving outcomes for individuals and the wider community.
- **Innovation Funds:** We will support these developments with an innovation fund for each local community;
- **Wellbeing and Health Checks:** We will work with Lincolnshire CCG's to offer increased access to Personal Health Checks and Health Plans. We will also work with Public Health colleagues to offer improved access to Wellbeing Services.
- **Increased Joint Working:** To promote better joint working, we will increase the availability of hot desks and conference rooms available for practitioners and health colleagues and voluntary organisations that offer value adding actives for the local community.



Section Four

Enjoy Life to the Full

Local people are at the heart of what we do, the service is made up of and relies upon many different groups. The people we support, their families, volunteers who help us, local people, the staff who work in the service, and other professionals are all essential to our ambitions for a great service. We recognise the contribution everyone can make to the service, we are committed to working in partnership and making sure everyone can take part and contribute to achieving great things across the In-House Day Service.

Moving forwards we want to make sure the people we support, their families and other people are more actively involved in the service so we will make sure that key stakeholders are more fully involved in key decisions about the service. To do this we will create a network of formal groups, made up of people we support, their family carers and other people interested in the service. These groups will help us make sure that as the service develops the views and wishes of the people we support are at the heart of everything we do. They will have a key role steering the development of the service over time and have a meaningful say in all the important decisions that affect the service.

Day Service teams and managers also play a critical role in helping people to achieve their full potential. Day Service workers and their managers will therefore adopt a can do and flexible attitude with the expressed purpose of raising expectations, at the same time we will give people who work in the service permission to be ambitious and to innovate. Where people are succeeding we will celebrate and share their success and by doing this we will increase belief in what is possible.

We have recently benefited from an emerging partnership with local colleges who provide painting and decorating apprenticeships. This partnership is mutually beneficial, both the college and the day opportunities service. We will develop this and similar partnerships as we continue to improve the quality of our buildings. We will seek to actively involve families, people using the service and other interested people in this work.

It is also really important that we celebrate people's personal and collective achievements. This will encourage further innovation and for people to try out new experiences for themselves.

Key Actions:

- **Development of Partnership Groups:** We will forge a new and more active partnership with families and people we support by establishing a partnership group in each area. The partnership group will ensure that a broad range of stakeholders can be actively involved in the running and development of the service. This will include help with self-advocacy and the use of technology, so the people we support can take part fully. To increase oversight and scrutiny we will also seek to involve the wider community and local elected members in these bodies;
- **Quality Assurance:** Include people we support and family members in our quality assurance process and conduct an annual service survey to provide measurable feedback.
- **More direct time with Families:** We will seek to increase the amount of direct time our staff and managers spend with people we support and their families. This will be helped by reducing the amount of time spent on administration but also by increasing support capacity within the Day Services including:
 - **Work Experience and Community Volunteers:** We will work with local colleges and use the talent academy to make an increasing number of work experience opportunities available to people who want to pursue a career in Adult Social Care. We will also increase the number of volunteers, who offer their time in the service. We will also recruit, train and support a group of volunteers focussed on promoting friendship and social inclusion.
 - **Apprentice Opportunities:** We will create an entry level apprentice post and recruit to a number of positions across the service.
 - **Annual Report:** We will complete an annual report that celebrates the achievements of the families and communities we support as well as the people who work across our Day Services.

Section Five

Good Value Council Services

Places and spaces we are proud to share with our communities

We are committed to making Day Services buildings more widely used, so they become an asset to their local community. By doing so the people we currently support will also benefit from a wider range of opportunities.

We will help local community groups and organisations to make use of the buildings for providing complimentary activities and services. We also want to make the Day Services Buildings available for use at weekends and in the evenings where there is local demand for this. For example a local carers group may want to use the centre at the weekend for a social gathering or a voluntary sector group may want to use the centre for a conference.

Encouraging the people who utilise our Day Services, their families and friends as well as the wider local community to make best use of the gardens and grounds surrounding the Day Service buildings is also a key opportunity for sharing the Day Services as community assets.

We will also help people who may not be eligible for Adult Social Care to benefit from wider opportunities within their local community. For example this may include

more people making use of the Day Centre building, getting involved in volunteering opportunities or developing friendships and networking opportunities with other local people.

Transport to and from our day service buildings is also very important to people without their own means of transport particularly in a County as rural as Lincolnshire. It is also important that the people who utilise the Day Services also have access to wider activities in their communities and surrounding countryside.

Capital Investment

The In-House Day Service will continue to be provided by Adult Social Care. However the Day Service buildings have recently been brought under the oversight of the County Council's Corporate Property Team. This transfer has already helped to ensure that the buildings are properly maintained and future capital development plans can be managed in the most effective and efficient way.

In order to expand the use of our Day Service buildings, to make them more accessible for people with complex needs and to ensure they are places and spaces we can be proud and to ensure people can also access wider activities in their local communities we recognise that there will be a need for additional capital investment.



Gardening locally on a day out.

Key Actions:

- **A business case for capital investment in Grantham:** There is a priority need to replace the existing Day Service building in Grantham. The existing building only allows for very limited access and associated activities and has no provision for people with more complex needs (including people with dementia). For this reason a Business Case is being progressed to seek capital investment for the provision of a new Day Service building that can be utilised as a wider community asset for Grantham and surrounding areas.
- **A review of Existing Transport arrangements for Day Services:** Enabling people to access the Day

Services, to return to their own address and also to access wider day opportunities in the local communities is of utmost importance. For this reason Day Services Teams are working with the LCC Transport Services group to review the opportunities for capital investment that could enhance existing arrangements.

- **Complex Care including a local dementia care offer:** In addition to the business cases above a further business case is being developed in order to secure a capital investment in the other in-house Day Service which would help to facilitate the development of a service offer for people with more complex needs including an offer to people with dementia.




Section Six

Our Commitment to the people who use our services and their families

We know that this plan can only be delivered if we value and respect the people we support and their families. We therefore want to set out our commitments to the people who will use our day services and to their families as follows. We will:

1. Communicate well with and listen to you and your family. Include you and your family in all important decisions about your support.
2. Provide the highest possible quality care and support. Be respectful, courteous, and kind at all times. Review the support you get at least once a year and make changes as a result to support you better.
3. Work closely with other people including professionals who are important to you.
4. Value you as an individual, and recognise the gifts skills and passions you have, we will support you to try new things.
5. Support you to make decisions and make your views known to others.
6. Help you to be as healthy as you can, to understand and take risks safely if you choose to.
7. Help you take part in and contribute to your local community.
8. Support you to form and maintain friendships.
9. When you are not satisfied we will recognise we sometimes get things wrong, we will listen and work hard to put things right.
10. Have high expectations and be ambitious.



Barry, (42) from Louth has complex needs and is supported by the Day Opportunities Service through visits to the Louth base. His visits are described as 'life changing' by his dad Jerry.

Our Key Messages

**High
aspiration**

**Spaces we're
proud to share**

**Celebrating
gifts & talents**

**Fulfilling
lives**

To find out more about your local in-house day in related community activities please contact:

services or to offer some time in volunteering
ServiceDevelopment@lincolnshire.gov.uk



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Living Life to the Full

In-House Day Service

Update: November 2022



Highlights and Developments

- Staffing Structure
- New base Market Rasen
- The Quad Cafe
- Supported Volunteering
- The ICE Conference
- Enhanced Opportunities



Staffing

- Appointment of two new deputy positions (one internal one external).
- Revised staffing structure due to be implemented January 2023.
- 3 new Job Coaches from Jan 2023 via a DWP Grant.
- Continued recruitment of and support to apprenticeships.

The Service in Market Rasen has moved into a new base

- The former site was no longer fit for purpose.
- New site is a recently fully refurbished, community project benefiting from lottery funding.
- The community links from the refurbishment are being maintained and developed to ensure the building remains an asset for the town.
- Supports our commitment to creating spaces we are proud to share.

The Quad

- A project providing work experience and purposeful activity.
- Increasing; skills independence, confidence and raising aspirations.
- Operated by the Day Service in close partnership with others.
- Benefiting both existing users of the day service and school and college leavers.

Supported Volunteering

Continue to support people to contribute to their community:

- Keith's Animal Rescue
- Salvation Army charity shop
- Senior Citizens club
- Church & Sheltered Housing garden
- Maintaining Nature trails



ICE Conference

The service helped organise and run a weeklong conference at Butlins Skegness, where the people we support, their staff and their families came together for a week of fun and learning.



Enhanced Opportunities

People from Horncastle and Boston traveled to the Lake District for a weekend of outdoor pursuits.

Providing them with opportunities for amazing personal achievements and carers with a well deserved break.

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Community Archaeology

Together with The University of Evansville, we supported people to take a full and active part in an archeological dig at Harlaxton Manor.

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Market Rasen Video

The Quad Volunteering Video





**Open Report on behalf of Glen Garrod,
Executive Director – Adult Care and Community Wellbeing**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	30 November 2022
Subject:	The Lincolnshire Better Care Fund

Summary:

This report is to provide background context on the Better Care Fund (BCF) alongside a Lincolnshire context and provide an update on BCF Funding and Performance.

Actions Required:

The Adults and Community Wellbeing Scrutiny Committee are asked to note the content of report.

1. Background

The Lincolnshire BCF Plan for 2021/22 was endorsed by the Health and Wellbeing Board and, shortly after was submitted to NHS England for approval on 26th September 2022. The Plan submitted was for £279m which included the Integrated Care Board (ICB), Lincolnshire County Council (LCC), improved Better Care Fund (iBCF) and Disabled Facilities Grant (DFG) funding. This is the largest pooled sum ever achieved in Lincolnshire and, it is believed one of the top five highest pooled sums in England.

At the point of this report being submitted, approval of the Lincolnshire BCF Plan had not been received but is expected shortly.

Alongside the BCF Plan, a narrative and metrics were submitted which included:

- Avoidable Admissions – indirectly standardised rate of admissions per 100,000 population
- Discharge to usual place of Residence – percentage of people, resident in the HWB, who are discharged to their normal place of residence
- Residential Admissions – long-term support needs of older people (age 65 and over) met by admission to residential and nursing care homes, per 100,000 population
- Re-ablement – proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services

A new requirement for the 2022/23 submission was to also submit Capacity and Demand metrics which included:

- Demand – Hospital – expected monthly demand for supported discharge by discharge pathway
- Demand – Community – demand for intermediate care services from community sources, such as multi-disciplinary teams, single points of access or 111
- Capacity – Discharge – expected capacity for services to support people being discharged from acute hospital
- Capacity – Community – expected capacity for community services
- Spend – spend figures on intermediate care (BCF & non-BCF)

Appendix A contains the BCF Funding, Performance & Activity Review Presentation.

2. Conclusion

The Adults and Community Wellbeing Scrutiny Committee are asked to note the content of report.

3. Consultation

a) Risks and Impact Analysis

N/A

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	BCF Funding, Performance & Activity Review - Winter 2022

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Nikita Lord, who can be contacted on 07775642894 or nikita.lord@lincolnshire.gov.uk.

Better Care Fund

Winter 2022

Funding, Performance & Activity Update



Agenda

1. Welcome and Introductions
2. BCF National Context
3. BCF in Lincolnshire
4. Finances and Expectations
5. Performance and Expectations
6. BCF – On the Horizon

BCF National Context

- Launched in 2015
- Supporting systems to deliver the integration of health and social care via pooled budget arrangements
- 4 National Conditions
- Policy Objectives

BCF in Lincolnshire

Funding Source	2021/22	2022/23
Minimum ICB Contribution	58.489	61.800
Additional ICB Contribution	84.604	85.390
Additional Local Authority Contribution	86.440	91.151
District Councils DFGs	6.976	6.976
iBCF	33.249	34.257
Total BCF Lincolnshire	269.759	279.552

Minimum ICB Contribution :

i. protect LA Adult Care Services

Service	2021/22	2022/23
Reablement	2.415	2.527
Transitional Care	1.302	1.361
Community Integrated Reablement Service	1.536	1.607
Residential Market Rate Agreement	3.871	4.049
7 Day Working	0.725	0.759
AF & LTC Demographic Growth	2.511	3.058
Section 75 Pooled Fund, Learning Disabilities	7.117	7.012
Total	19.476	20.372

Minimum ICB Contribution :

ii. Promote / Enhance Joint Working

Service	2021/22	2022/23
Intermediate Care	5.700	6.441
Neighbourhood Teams	6.587	6.587
Section 75, Learning Disabilities	17.700	19.546
Existing S256 Adults	0.646	0.146
Section 75, CAMHs	6.970	7.233
Mental Health	1.410	1.475
Total	39.013	41.428

Additional Local Authority Contribution

Service	2021/22	2022/23
Section 75 Learning Disabilities	51.987	51.987
Section 75 Integrated Community Equipment	2.668	2.877
Section 75 CAMHS	0.725	0.725
Section 75 Mental Health	10.060	14.460
Section 75 Transitional Beds	1.000	1.000
Neighbourhood Team	20.000	20.000
Contribution to ICS Lead & Public Health		0.102
Total	86.440	91.151

Disabled Facilities Grant (DFG)

DFG was incorporated into the BCF in 2015/16 . Must only be used for the specific purpose of providing adaptations for disabled people who qualify under the scheme. DFG must be passed from County Council's to District Councils in its entirety and within specific timescale.

District Council	2021/22	2022/23
Boston	2.040	2.040
East Lindsey	0.794	0.794
Lincoln	0.772	0.772
North Kesteven	0.911	0.911
South Holland	0.975	0.975
South Kesteven	0.633	0.633
West Lindsey	0.852	0.852
Total	6.976	6.976

iBCF

Service	2021/22	2022/23
AF& LTC Inflation	12.864	12.864
Enhanced Health (Care) in Care Home programme	0.200	0.200
Trusted Assessors	0.100	0.100
Dementia Family Friends	0.420	0.420
Neighbourhood Team Development	0.060	0.060
Market Stabilisation Homecare, DP, Residential	3.943	3.943
Staffing	1.000	1.001
Quick Response Service/Reablement	1.803	1.803
LD schedule 2 - IPC/Personal Health Budget	0.100	0.100
LD schedule 2 - CCG CHC Pressures	0.700	0.700
LD schedule 2 - Waking Nights	0.500	0.500
LD schedule 2 - Managed Care Network	0.375	0.375
LD demographic growth	7.582	7.582
Housing for Independence	0.100	0.100
Making Every Contact Count	0.042	0.042
Adult Safeguarding, domestic abuse supported housing	0.490	0.000
Carers - Everyone/Outreach/Breaks	0.650	0.650
Programme Support Costs	0.120	0.120
Co-responders	0.400	0.000
Nursing Associates	0.000	0.000
Mosaic	0.000	0.000
Adult Care Market Sustainability - AF<C		1.817
Adult Care Market Sustainability - Adult Specialties		0.228
LCES		
Winter Pressures (HART, Care Navigators, Transport, Interim beds)	1.800	1,906
Services Total	33.249	34.257

BCF Summary by Service Provided

Service Provided	2021/22	2022/23
Learning Disabilities	86.643	87.801
Adult Mental Health Services	85.989	90.454
Social Care workforce	22.803	22.805
Social care provider market	19.318	21.910
Intermediate Care	12.287	13.028
Child & Adolescent Mental Health Services	11.609	13.028
Proactive Care	9.849	10.302
Disabled Facilities Grant	6.976	6.976
Integrated Community Equipment	6.507	6.577
Adult Social Care Needs including seasonal winter pressures	5.028	3.489
Transitional Beds	2.750	2.750
Integrated Staffing	0.000	0.205
Surge Capacity	0.000	0.196
Total	269.759	279.522

KLOEs – how we are meeting these

KLOE

1. A jointly developed and agreed plan that all parties sign up to
2. A clear narrative for the integration of health and social care
3. A strategic, joined up plan for Disabled Facilities Grant (DFG) spending
4. A demonstration of how the area will maintain the level of spending on social care services from the NHS minimum contribution to the fund in line with the uplift in the overall contribution
5. Has the area committed to spend at equal to or above the minimum allocation for NHS commissioned out of hospital services from the NHS minimum BCF contribution?
6. Is there an agreed approach to implementing the BCF policy objectives, including a capacity and demand plan for intermediate care services?
7. Is there a confirmation that the components of the Better Care Fund pool that are earmarked for a purpose are being planned to be used for that purpose?
8. Does the plan set stretching metrics and are there clear and ambitious plans for delivering these?

Performance Data

BCF Metrics:

- Avoidable Admissions
- Discharge to usual place of Residence
- Residential Admissions
- Re-ablement

Capacity & Demand – Intermediate Care:

- Demand – Hospital & Community
- Capacity – Discharge & Community
- Spend – spend figures on intermediate care (BCF & non-BCF)

BCF – On the Horizon

- Stock Take across Winter 2022
- Forum for Pooled Funding
- Performance Data for Q3/Q4
- ‘Our Plan for Patients’

Any Questions?

For any BCF related discussion please contact Nikita Lord
Programme Manager - BCF

Nikita.lord@lincolnshire.gov.uk



**Open Report on behalf of Glen Garrod,
Executive Director – Adult Care and Community Wellbeing**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	30 November 2022
Subject:	Procurement of Active Recovery Beds – Winter 2022/2023

Summary:

This report invites the Adults and Community Wellbeing Scrutiny to consider a report on Procurement of Active Recovery Beds – Winter 2022/2023, which is being presented to the Executive Councillor - Adult Care and Public Health between 6th and 9th December 2022. The views of the Committee will be reported to the Executive Councillor as part of her consideration of this item.

Actions Required:

The Adults and Community Wellbeing Scrutiny Committee is invited to: -

- 1) Consider the attached report and to determine whether the Committee supports the recommendation(s) to the Executive Councillor as set out in the report.
- 2) Agree any additional comments to be passed on to the Executive Councillor in relation to this item.

1. Background

The Executive Councillor – Adult Care and Public Health is due to consider a report on the Procurement of Active Recovery Beds – Winter 2022/2023 between 6th and 9th December 2022.

2. Conclusion

Following consideration of the attached report, the Committee is requested to consider whether it supports the recommendation(s) in the report and whether it wishes to make any additional comments to the Executive Councillor - Adult Care and Public Health. Comments from the Committee will be reported to the Executive Councillor.

3. Consultation

The Committee is being consulted on the proposed decision of the Executive Councillor - Adult Care and Public Health between 6th and 9th December.

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Report on Procurement of Active Recovery Beds – Winter 2022/2023 to the Executive Councillor - Adult Care and Public Health between 6 th and 9 th December

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Fergus Gilmour, who can be contacted on Fergus.gilmour2@lincolnshire.gov.uk.

Open Report on behalf of Glen Garrod, Executive Director – Adult Care and Community Wellbeing

Report to:	Cllr Mrs W Bowkett, Executive Councillor, Adult Care and Public Health
Date:	06 – 09 December 2022
Subject:	Procurement of Active Recovery Beds – Winter 2022/2023
Decision Reference:	I028389
Key decision?	Yes

Summary:

Active Recovery Beds describe a pathway for a facility where people are ready to be discharged from hospital but are not ready to return to their former home or level of independence. They may require time, support, care and potentially therapies to enable them to be re-abled to return home.

It is proposed that the Council will commission 60 Active Recovery Beds in registered residential care homes across the county. There will be 20 Active Recovery Beds in each of the geographic areas East, South and West.

Active Recovery Beds will focus on the rehabilitation and enablement of eligible patients for the duration of their stay with the aim of minimising their reliance on longer term funded care in their home environment on discharge. Funding has been made available for the initiative by the Lincolnshire ICB through to the end of the current financial year (ie until 31 March 2023) to help alleviate ongoing hospital system pressures, which are expected to continue and potentially increase over the winter period.

As a consequence of the time limited funding availability, and urgent need for access to this type of service to support winter pressures, there are constraints to the service delivery duration which result in a real imperative to initiate the procurement and seek to award contracts as quickly as possible.

The procurement will take the form of an open tender, commencing on 8 November 2022 and due to the urgent requirement for Active Recovery Beds, is expected to be complete by early December 2022. The earliest potential start date for contracts would be 12 December 2022.

This report seeks approval from the Executive Councillor for Adult Care and Public Health to procure a new short-term contract for the Active Recovery Bed service.

Recommendation(s):

That the Executive Councillor - Adult Care and Public Health:

1. Approves the award of contracts to multiple providers of a county-wide Active Recovery Bed service for a period of up to four months, commencing in December 2022 and ending on 31 March 2023 in line with funding provision for the service.
2. Delegates to the Executive Director of Adult Care & Community Wellbeing in consultation with the Executive Councillor for Adult Care and Public Health the authority to determine the final form of the contract and the entering into of the contract and other legal documentation necessary to give effect to the above decision.

Alternatives Considered:

1. Not to procure an Active Recovery Bed service for the winter 2022/23 period.

To not procure the Active Recovery Bed service would potentially lead to increased hospital admissions and delayed hospital discharge over the winter 2022/23 period, increasing pressures on the wider health and social care sector in Lincolnshire.

Reasons for Recommendation:

1. The Active Recovery Bed service will offer a critical function to support local hospitals during the expected 2022/23 winter pressure period. In line with wider national aims, the service is intended to support timely hospital discharges, reduce re-admissions to acute hospitals and offer alternative care options for residents across Lincolnshire instead of them remaining in hospital when they are medically fit to be discharged. The service also has the potential to reduce pressure on NHS staffing levels as it is envisaged the service will reduce the need for some residents to enter acute hospitals when they could be treated within an Active Recovery Bed.
2. The Active Recovery Bed service aligns with the desired 'home first' approach to care for residents of Lincolnshire, supporting a person's transfer to the most appropriate setting and including an element of reablement that cannot be provided in a person's own home for a short period of time.

1. Background

- 1.1. The Lincolnshire health and care system is working to embed a 'home first' culture and approach to discharge and patient flow, recognising that hospital-acquired functional decline results in less-than-optimal outcomes, and people should be afforded the opportunity to return directly home from hospital for longer term needs to be identified and assessed in a more familiar setting.
- 1.2. There are long term supply issues for the home care workforce nationally. Although Lincolnshire has lower than average vacancy rates, and the external recruitment

strategy (incorporating the “not a job” campaign) is resulting in increased workforce levels locally, there is agreement across the system that the use of short-term Active Recovery care beds to help facilitate timely patient discharge from hospital settings will need to be a component of the service offering for the foreseeable future.

- 1.3. In support of this, it is proposed that the Council contracts with a small number of providers to supply ‘Active Recovery Beds’, which will focus on the rehabilitation and enablement of eligible patients for the duration of their stay with aim of minimising their reliance on longer term funded care in their home environment on discharge.

2. Overview of the Service

- 2.1. The Active Recovery Bed service will support a person's transfer to the most appropriate setting and will include an element of reablement that cannot be provided in a person’s own home for a short period of time. The level of reablement service provided to each person during their Active Recovery Bed stay will be based on a detailed individual care plan with input from a Multi-Disciplinary Team including the care provider, social work practitioner and health professionals. The core principle of the service is to maximise independence and enable the person to resume living at home safely in a time-efficient manner and where possible with a reduced package of care to what would have been required upon hospital discharge.
- 2.2. The Active Recovery Bed service is not intended for all hospital discharges. The focus of the service is to support those with complex needs requiring an integrated response, and who can improve to enable them to live at home independently with a reduced package of statutory care.
- 2.3. The service will also be accessible to those in the community where a short period of stay in a bed-based reablement setting would prevent an unnecessary acute hospital admission. This means the service will also be available for use by community services such as the Falls Response Service and East Midlands Ambulance Service.
- 2.4. The Active Recovery Beds will be purchased on a block payment basis i.e. the provider will be paid the set fee per bed per week whether the bed is occupied or empty, to offer security of supply for the duration of the contract.

3. Budget, Cost Implications and Payment

- 3.1. The weekly bed price has been calculated by the Council’s finance team utilising the standard residential price model and amending it to reflect the specific staffing and care support requirements of the Active Recovery Beds service.
- 3.2. The Active Recovery Beds would be purchased on a block payment basis at a weekly fee per bed of £893.40 for the duration of the contract.
- 3.3. The maximum cost based on award of contract(s) covering all 60 beds required would be £911,628. This may decrease slightly depending on the exact contract start date;

the contract end date of 31st March 2023 is fixed in accordance with funding availability.

- 3.4. A budget of £919,000 has been committed by the Lincolnshire ICB to fund this programme for the winter period 2022/23. No funding is yet available for the financial year 2023/24 hence the present proposed procurement and contract is for a fixed-term period ending on 31 March 2023. As such, Lincolnshire County Council's existing resources are not envisaged to be utilised to fund the Active Recovery Bed service.

4. Benefits and Outcomes

The Active Recovery Bed service will:

- a) Support timely hospital discharges and reduce re-admissions to help mitigate 2022/23 winter pressures;
- b) Offer alternative care options for residents across Lincolnshire instead of remaining in hospital when medically fit to be discharged;
- c) Support the embedding of a "home first" culture and approach to discharge and patient flow.
- d) Reduce the need for some residents to go into acute hospitals.
- e) Enhance and support partnership working with the NHS.
- f) Reduce pressures on NHS staff working with the residents in the Active Recovery Beds – due to the volume of beds in one location, NHS staff will be able to structure their visits to maximise the number of patients attended and to minimise their travel. Each care home must provide a minimum of 10 beds.

5. Risks and Dependencies

5.1. Risks

- Winter pressures anticipated on wider health and social care sector – as set out at paragraph 4 above, these will be reduced by the provision of the Active Recovery Bed service.
- Hospital discharge delays - these will also be reduced by the provision of the Active Recovery Bed service, as above.
- Acute hospital admissions and readmissions arising due to residents who are unable to be cared for in their own homes - these will be reduced by the provision of the Active Recovery Bed service.
- Residential care home market is unable to provide the service - this should be mitigated to some extent by the financial certainty the contract provides. The financial model has been costed by LCC Finance and is believed to represent a fair payment for the specialist provision of the Active Recovery Bed service.
- Time limits on bed occupancy - each resident can only use an Active Recovery Bed for a maximum period of 4 weeks. There is a risk of bed-blocking leading to pressures on hospital discharge. This will be mitigated through effective contract management. The Council will take the final decision on extending any resident's stay beyond the 4-week period, and this would only occur in cases of extreme urgency.

5.2. Dependencies

- Working with local acute hospital discharge teams to ensure appropriate referrals are made to the Active Recovery Bed service. The Council already has a good working relationship with the local hospital discharge teams and will continue to work with them to ensure the Active Recovery Bed service is available to suitable residents.
- Working with residential care providers, and homecare/reablement service providers, to enable residents to move on from the Active Recovery Bed service at the end of their stay. The priority will be for residents to return home after using the Active Recovery Bed service but where this is not possible or appropriate, there are residential homes, homecare and reablement providers locally from whom alternative care arrangements can be sourced.

6. Commercial Model

- 6.1. Delivery will be by multiple providers of a countywide service with a provision of 20 Active Recovery Beds proposed in each of the East, South and West geographic areas. Providers must offer a minimum of 10 beds in each care home to be used for the Active Recovery Bed service.

7. Performance

- 7.1. Performance management and KPIs will form part of the contract with the successfully bidders. These will require proportionate, measurable and achievable performance levels aligned to the service specification, with particular focus on the daily number of beds in use, volume of referrals received, timeliness of the service responding to referrals, percentage of people re-abled to maintain or reduce existing support levels at the end of their stay and the outcomes of the completed Active Recovery Bed stays. Providers will be required to send daily updates to the Council on bed availability in order to maximise use of the Active Recovery Bed service. The contracts will be actively monitored and managed by LCC's Commercial Team throughout and at the end of the contract period.

8. Contract Commencement and Duration

- 8.1. The contract is intended to commence on 12th December 2022 and will end on 31st March 2023, in line with the funding provision.

9. Procurement Implications

- 9.1. The procurement is being undertaken in accordance with regulations 74 to 76 of the Public Contract Regulations 2015 under the "Light Touch Regime" utilising an Open Procedure method. A Contract Notice will be published in November 2022 and a Contract Award Notice will be issued on any award to a successful bidder.
- 9.2. The procurement has been initiated and is being run alongside the key decision process in order to expedite the commencement of service, given the urgency of

service availability and limited window of opportunity for funding. Should the recommendations of this report not be approved, the procurement process will be suspended and no contract(s) will be awarded.

- 9.3. In undertaking the procurement the Council will ensure the process utilised complies fully with the UK-EU Treaty Principles of Openness, Fairness, Transparency and Non-discrimination.
- 9.4. The procurement process shall conform with all information as published and set out in the Contract Notice.
- 9.5. All time limits imposed on bidders in the process for responding to the Contract Notice and Invitation to Tender will be reasonable and proportionate.

10. Public Services Social Value Act

- 10.1. In January 2013 the Public Services (Social Value) Act 2013 came into force. Under the Act the Council must before starting the process of procuring a contract for services consider two things. Firstly, how what is proposed to be procured might improve the economic social and environmental wellbeing of its area. Secondly, how in conducting the process of procurement it might act with a view to securing that improvement. The Council must only consider matters that are relevant to the services being procured and must consider the extent to which it is proportionate in all the circumstances to take those matters into account. In considering this issue the Council must be aware that it remains bound by procurement legislation which itself through its requirement for transparency, fairness and non-discrimination places limits on what can be done to achieve these outcomes through a procurement.
- 10.2. Social value was considered prior to the procurement commencing. As set out in paragraph 4 of this report, the Active Recovery Bed service will have the potential to deliver increased social and economic benefits to the area by:
 - Supporting timely hospital discharges and reduce re-admissions to help mitigate winter pressures.
 - Offering alternative care options for residents across Lincolnshire instead of them remaining in hospital when medically fit to be discharged.
 - Supporting the embedding of a “home first” culture and approach to discharge and patient flow.
 - Reducing the need for some residents to go into acute hospitals.
 - Enhancing and supporting partnership working with the NHS.
 - Reducing pressures on NHS staff working with the residents in the Active Recovery Beds due to volume of beds in one location.
- 10.3. Under section 1(7) of the Public Services (Social Value) Act 2013 the Council must consider whether to undertake any consultation as to the matters referred to above. This was considered but due to the urgency of the requirement, it is unlikely that any wider consultation would be proportionate to the scope of the procurement.

11. Legal Issues:

Equality Act 2010

Under section 149 of the Equality Act 2010, the Council must, in the exercise of its functions, have due regard to the need to:

Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act.

Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it.

Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

The relevant protected characteristics are age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex; and sexual orientation.

Having due regard to the need to advance equality of opportunity involves having due regard, in particular, to the need to:

- Remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic.
- Take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of persons who do not share it.
- Encourage persons who share a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

The steps involved in meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons' disabilities.

Having due regard to the need to foster good relations between persons who share a relevant protected characteristic and persons who do not share it involves having due regard in particular to the need to tackle prejudice, and promote understanding.

Compliance with the duties in section 149 may involve treating some persons more favourably than others.

The duty cannot be delegated and must be discharged by the decision-maker. To discharge the statutory duty the decision-maker must analyse all the relevant material with the specific statutory obligations in mind. If a risk of adverse impact is identified consideration must be given to measures to avoid that impact as part of the decision-making process.

The Active Recovery Bed service will impact positively on all individuals accessing the service who will benefit from quicker transition from hospital discharge to care or will prevent the requirement for that individual to receive care in an acute hospital. The purpose of the Active Recovery Bed service supports equality of opportunity for all eligible residents of Lincolnshire to benefit from the service.

Joint Strategic Needs Analysis (JSNA and the Joint Health and Wellbeing Strategy (JHWS)

The Council must have regard to the Joint Strategic Needs Assessment (JSNA) and the Joint Health & Well Being Strategy (JHWS) in coming to a decision.

Adults Health and Wellbeing is a core theme of the JSNA, with a key priority being to improve health and reduce health inequalities for individuals. The Active Recovery Bed service will improve the health of residents through the provision of detailed specialist care whilst enabling them to leave hospital when medically fit to do so, to continue their reablement before going home or onto another care setting.

Crime and Disorder

Under section 17 of the Crime and Disorder Act 1998, the Council must exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment), the misuse of drugs, alcohol and other substances in its area and re-offending in its area.

This service is unlikely to contribute to the furtherance of the section 17 matters.

12. Conclusion

Through procurement of the Active Recovery Beds service as detailed above, the Council will improve the availability of specific reablement care for residents who require a further period of support prior to returning home. The Active Recovery Beds service will also support local hospitals with the expected wider winter pressures of 2022/2023.

13. Legal Comments:

The Council has the power to enter into the contract proposed.

The decision is consistent with the Policy Framework and within the remit of the Executive Councillor for Adult Care and Public Health.

14. Resource Comments:

The weekly bed price for the Active Recovery Bed service has been calculated informed by the residential price model and enhancing it to reflect the specific staffing and care support requirements of the Active Recovery Beds service.

The funding for the Active Recovery Bed service has been provided by Lincolnshire ICB and will not affect existing Council budgets.

The proposal to purchase Active Recovery Beds via a block contract arrangement will enable the Council to maintain a certainty of supply of such service during the contract period, providing a degree of greater certainty of availability to health partners when dealing with hospital discharges.

15. Consultation

a) Has Local Member Been Consulted?

n/a

b) Has Executive Councillor Been Consulted?

Yes

c) Scrutiny Comments

The decision will be considered by the Adult Care and Community Wellbeing Scrutiny Committee on 30 November 2022. The comments of the Committee will be reported to the Executive Councillor

d) Risks and Impact Analysis

As set out at paragraph 5 of this report.

Due to the urgent nature of the timescales identified for the commencement of the proposed Active Recovery Bed service in order to alleviate 2022/23 winter pressures in the health sector, a full Equality Impact Assessment has not been conducted. However, the purpose of the proposed Active Recovery Bed service supports equality of opportunity for all eligible residents of Lincolnshire to benefit from the service.

16. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Fergus Gilmour, who can be contacted on Fergus.gilmour2@lincolnshire.gov.uk.

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**Open Report on behalf of Glen Garrod,
Executive Director – Adult Care and Community Wellbeing**

Report to:	Adult Care and Community Wellbeing Scrutiny Committee
Date:	30 November 2022
Subject:	Service Level Performance against the Corporate Performance Framework 2022-23 Quarter 2

Summary:

This report summarises the Service Level Performance against the Success Framework 2022-23 for quarter 2. All performance that can be reported in quarter 2 is included in this report.

Lincolnshire County Council (LCC) are undergoing a large system wide Business Intelligence Transformational Change Programme. Part of the Transformation Programme is to fully utilise Microsoft Power BI as a Business Intelligence platform across the organisation.

The Corporate Performance Team (CPT) are a significant driver of this delivery covering all operational and statutory reporting requirements for LCC. CPT have developed a new Power BI dashboard which with effect from quarter 2 the Service Level Performance will be displayed, replacing the Lincolnshire Research Observatory (LRO).

Full service level reporting to all scrutiny committees can be found here [Service Level Performance Indicators](#).

Actions Required:

To consider and comment on the Adult Care and Community Wellbeing Service Level Performance for 2022- 23 Quarter 2.

1. Background

Introduction

This report details the Service Level Performance measures for the Adult Care and Community Wellbeing Scrutiny Committee that can reported in Quarter 2, with an overview of the recently published 2021/22 national statistics for social care outcomes, known as the Adult Social Care Outcomes Framework.

Adult Social Care Outcomes Framework, 2021/22 NHS Digital publication

Every year all Local Authorities submit a series of statutory activity collections to NHS Digital from which the top-level Adult Social Care Outcomes Framework (ASCOF) measures are derived. The measures cover the four main outcome domains with each measure prefixed with a number relating to the relevant outcome.

1. Improved Quality of Life
2. Delaying or reducing the need for care and support
3. Positive Experience
4. Keeping people safe from avoidable harm

This well-established suite of measures will constitute the core national dataset that CQC will look to in their assessments of Councils with Social Services Responsibility (CASSRs) when inspections commence in 2023. Table 1 below summarised the ASCOF measures in terms of Lincolnshire's position in relation to our East Midlands counterparts, our CIPFA comparator group with councils who share similar social, economic, and geographical characteristics (i.e., shire, rural counties). On an annual basis, the publication of the national statistics gives us an opportunity to reflect on our own performance and gauge how well we are doing as an authority compared to others who may have similar challenges. Members should note that many of these ASCOF measures are adopted in the Adult Care and Community Wellbeing (ACCW) service level monitoring.

Table 1: ASCOF benchmarking 2021/22 (Source: NHS Digital)

ASCOF Ref & Measure Descriptor	Polarity	LCC	EM	CIPFA	England	LCC compared to Average			National position	
						EM	CIPFA	England	Rank	Quartile
1A Social care-related quality of life	↑↔	19	19	19	19	↔	↔	↔	15	1
1B % control over their daily life	↑↔	82	78	79	77	✓	✓	✓	16	1
1C1A % of adults receiving self-directed support	↑↔	100	98	92	94	✓	✓	✓	68	2
1C1B % of carers receiving self-directed support	↑↔	100	100	90	89	↔	✓	✓	1	1
1C2A % of adults receiving direct payments	↑↔	42	38	30	27	✓	✓	✓	6	1
1C2B % of carers receiving direct payments	↑↔	100	92	84	78	✓	✓	✓	1	2
1D Carers-reported quality of life	↑↔	7	7	7	7	↔	↔	↔	37	2
1E % learning disability in paid employment	↑↔	4	3	4	5	✓	↔	✗	78	3
1F % mental health in paid employment		Not reported for 2021/22 due to definition change								
1G % learning disability in settled accomm.	↑↔	79	79	80	79	↔	✗	↔	92	3
1H % mental health in settled accomm.		Not reported for 2021/22 due to definition change								
1I1 % adults with as much social contact as they would like	↑↔	47	42	42	41	✓	✓	✓	7	1
1I2 % carers with as much social contact as they would like	↑↔	31	27	26	28	✓	✓	✓	40	2
1J Adjusted Social care-related quality of life										
2A1 Permanent admissions to residential Care (18 to 64)	↓↔	20	18	16	14	✗	✗	✗	127	4
2A2 Permanent admissions to residential Care (65+)	↓↔	526	562	541	538	✓	✓	✓	75	2
2B1 % of older people at home 91 days after hospital discharge	↑↔	86	82	81	82	✓	✓	✓	63	2
2B2 65+ reablement offer rate following hospital discharge	↑↔	1	2	2	3	✗	✗	✗	145	4
2D % Reablement to no or lower level support	↑↔	91	85	86	78	✓	✓	✓	23	1
3A Satisfaction of adults with services	↑↔	67	65	66	64	✓	✓	✓	38	1
3B Satisfaction of carers with services	↑↔	39	37	37	36	✓	✓	✓	48	2
3C Carers who felt included and consulted in care of others	↑↔	65	63	65	65	✓	✗	✓	65	2
3D1 Easy access to information for adults	↑↔	64	64	64	65	↔	↔	✗	85	3
3D2 Easy access to information for carers	↑↔	57	56	59	58	✓	✗	✗	76	2
4A % adults who use services who feel safe	↑↔	68	67	70	69	✓	✗	✗	92	3
4B % adults who say services made them feel safe and secure	↑↔	84	87	88	86	✗	✗	✗	95	3

Taken as a full suite of measures, Lincolnshire are performing in the top half of councils for 16 out of the 23 measures being reported. Lincolnshire is performing well compared to the East Midlands, our CIPFA family and England overall, particularly with measures relating to Improved Quality of Life. Seven of the nine ASCOF measures in this domain in

the top two quartiles nationally. Of note, Lincolnshire are a top 10 local authority in relation to personalisation for three of the four measures concerning personal budgets.

In terms of the other domains, it is a mixed picture with some good success in delaying or reducing the need for care and support. Rates of admission to care homes for older adults (ASCOF 2A2) is particularly strong for such a rural community, with some excellent outcomes for people who use our social care reablement service (ASCOF 2D). However, we do know that we could reach more people with our reablement service (ASCOF 2B2), particularly following a hospital discharge, bolstered by other discharge pathways in health; something our share of the £500m winter pressures money from the government can be used for.

There are also challenges from the demand from working age adults in terms of ensuring residential care admissions are monitored and reduced where possible (ASCOF 2A1). Admissions to residential care for working age adults include a fairly even split of adults with learning (30 admissions), mental health (31 admissions) or physical needs (37 admissions) but further work and ongoing monitoring is required to understand these placements and to explore and pursue other housing and support options in the future.

Adults and carers who received services last year reported improved levels of satisfaction in the two annual surveys (ASCOF 3A and 3B). These survey results put Lincolnshire in a favourable position and should be seen as a good achievement given the challenges faced. It is being proposed that we bolster our local service monitoring to Scrutiny with these two user experience survey measures to get a more balanced view of performance.

Lincolnshire Service Level Performance Monitoring

The achievement of targets for Q2 reporting are summarised below. Please note the new performance alert symbols below that will be used in the Power BI reports.

- 3 measures exceeded their target ☆
- 10 measures achieved their target ✓
- 4 measures did not meet their target ✗
- 2 annual survey measures are not reported until Q4

The full suite of ACCW measures for service monitoring are summarised below in Table 2 overleaf. For reference, this table format will feature in the new Power BI reporting. The subsequent sections of the report explore measures by exception for each of the service areas.

Table 2: ACCW Service Level Monitoring Summary - 2022/23 Quarter 2

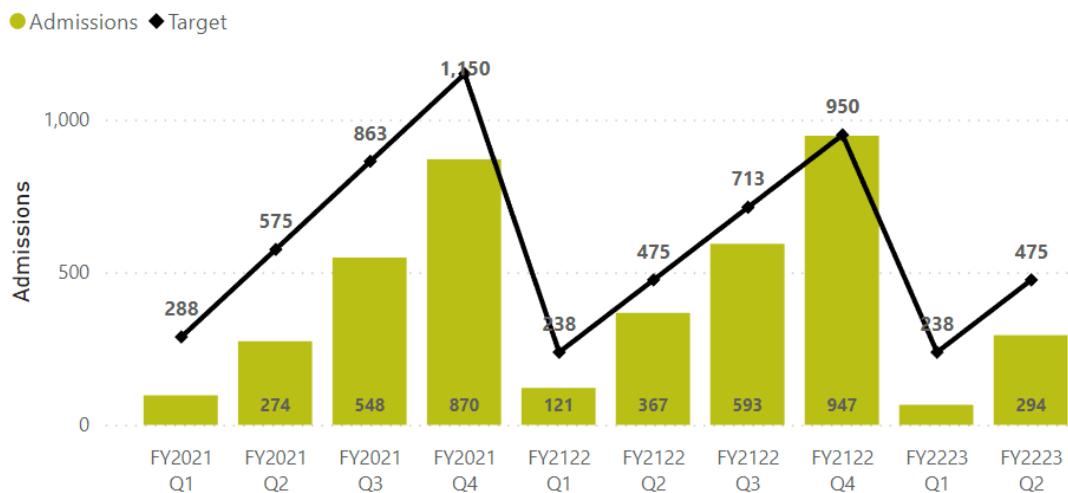
Performance Measures, by Service Area	Rating	Actual	Target
Adult Frailty & Long-term Conditions			
Adults who receive a direct payment [63]	✓	42.7	42
Completed episodes of Reablement [124]	✓	95.1	95
People in receipt of long term support who have been reviewed [65]	✗	32.4	45
People who report that services help them have control over their daily life [123]		Reported annually	
Permanent admissions to residential and nursing care homes aged 65+ [60]	★	294	475
Requests for support for new clients, where the outcome was no support or support of a lower level [122]	★	97.8	93
Public Health & Community Wellbeing			
Carers supported in the last 12 months [59]	✗	1564	1730
Carers who have received a review of their needs [121]	★	92	85
Carers who said they had as much social contact as they would like [120]		Reported annually	
Emergency and urgent deliveries and collections completed on time [113]	✓	99	98
People supported to maintain their accommodation via Housing Related Support Service [112]	✓	100	90
People supported to successfully quit smoking [111]	✗	625	800
% of alcohol users that left specialist treatment successfully [31]	✗	26.3	35
% of people aged 40 to 74 offered and received an NHS health check [33]	✓	56.7	55
% of people supported to improve their outcomes following Wellbeing intervention [110]	✓	99	95
Specialist Adult Services			
Concluded safeguarding enquiries where the desired outcomes were achieved [116]	✓	97.1	95
People who remain at home 91 days after discharge [158]	✓	88.6	85
% of people asked what outcomes they wanted to achieve in an Adult Safeguarding enquiry [163]	✓	79.6	85
Safeguarding cases supported by an advocate [28]	✓	100	100

Adult Frailty and Long-term Conditions

Measures that exceeded their target

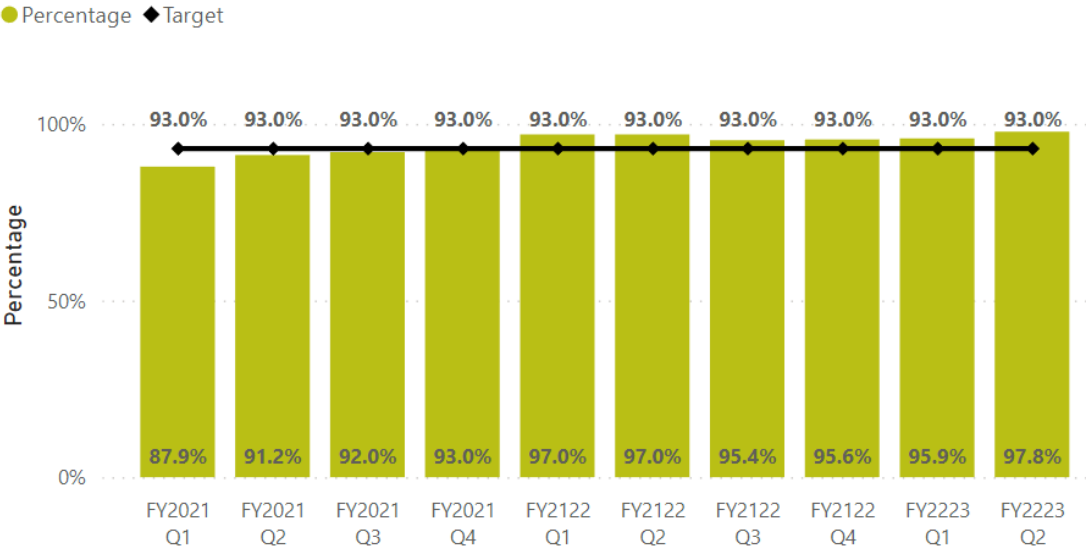
PI 60 – Permanent admissions to residential and nursing care homes aged 65+ ★

Admissions to residential and nursing care for older adults is encouraging through the first 6 months of the year, with over 70 fewer admissions in Q2 compared to the same time last year. This represents a 25% reduction in the level of admission to care homes. If the trend continues, the year-end position will be significantly better than the target. Well done to the Hospital and Community Teams for supporting people to remain in the community!



PI 122 – Requests for support for new clients, where the outcome was no support or support of a lower level ☆

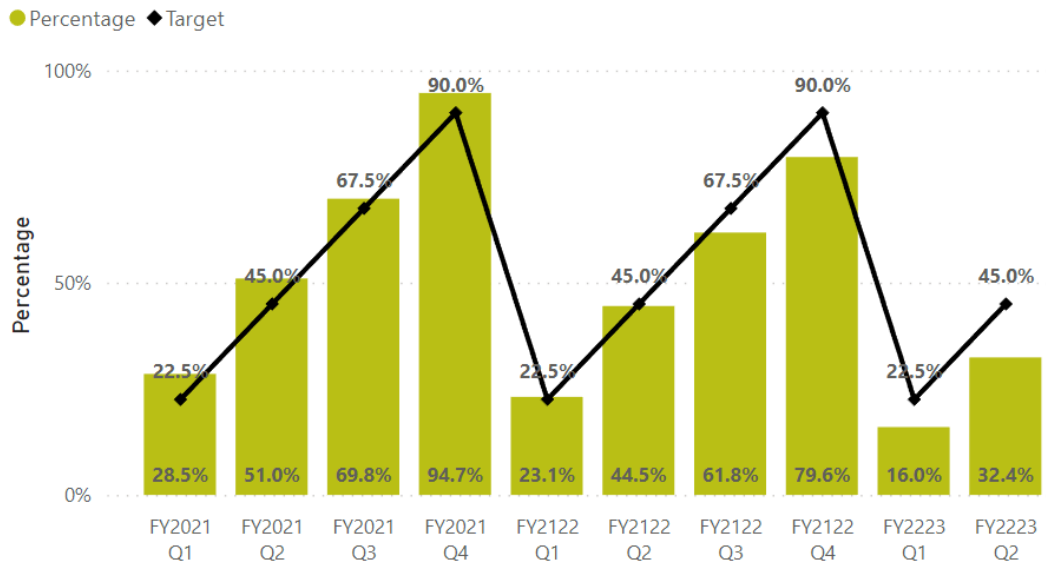
Despite a 45% increase in requests from new clients in Q2 compared to Q1, the Customer Service Centre and Adult Care Teams continue to work effectively at managing the front door. Initial conversations are limiting the volume of cases progressing to area teams, with a four-fold increase in referrals to reablement in Q2 contributing to the improving position in the sector and this measure overall. Again, a big ‘Well done’ to teams for supporting people to remain in the community!



Measures that did not meet their target

PI 65 – People in receipt of long term support who have been reviewed ✘

In November 2021, the Adult Frailty Long Term Conditions made a strategic decision to prioritise hospital pressures which included review teams conducting Social Work assessments following hospital discharge. This plays out in the volume of unplanned review work completed, over and above planned annual reviews, which accounts for a third of all review activity in Adult Frailty. The sheer volume of review activity required in Adult Frailty teams outstrips learning disability and mental health teams combined by almost a factor of three. This decision was reviewed in Summer 2022 whereby the review team went back to focus on completing scheduled reviews. Currently, there are a team of 40 staff who are volunteering to complete additional reviews in addition to the existing three County wide review teams to improve the current rate. We would also like to mention that during the last 6 weeks we have seen a significant increase in the number of reviews completed. In Specialist Adult Services, the Mental Health and Learning Disability teams are on target to achieve approaching 100% of reviews by year end.



Specialist Adult Services

All measures achieved the target in Q2, so there are no exceptions to report and comment on.

Public Health and Community Wellbeing

Measures that exceeded their target

PI 121 – Carers who have received a review of their needs ☆

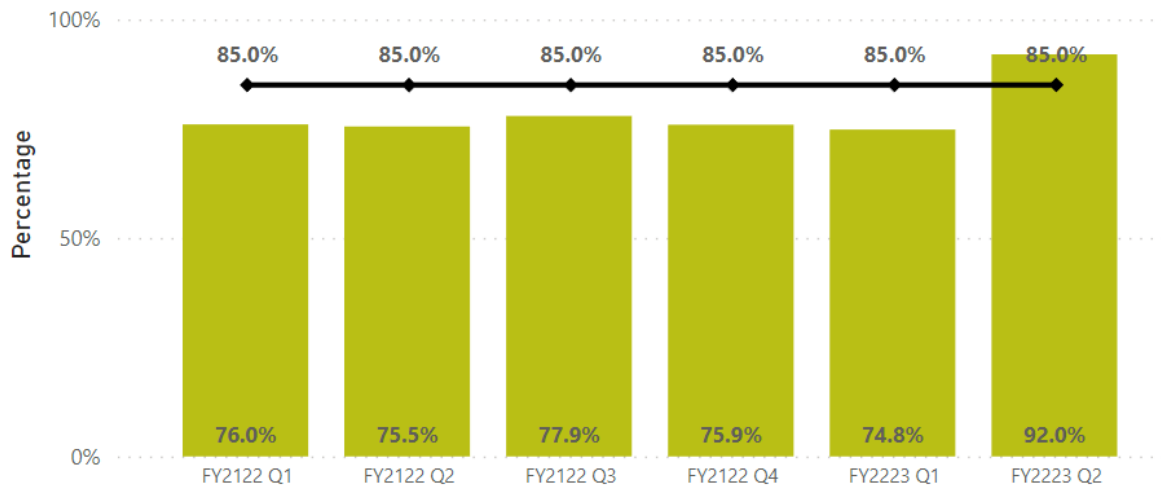
To bring the Carers Service reviews reporting in line with the rest of Adult Care, a revised process will be used from 2022/23 Quarter 2. This was agreed by Scrutiny in Q1 following the presentation of an options appraisal for consideration.

Using the same logic as for the Adult Care reviews measure [PI 65], we are excluding Direct Payments that are new in year, or that ended during the year as these carers would not be due an annual review of their needs as defined by the Care Act.

This gives us a cohort of 584 carers who required a review. Of these, 535 (91.6%) received a review of their needs. This exceeds the target of 85%.

A further contributing factor is the inclusion of client reviews where the carer was present and agreed that their needs had been addressed as part of the review in the same way as we do for client assessments. These changes have led to an improved outcome that is in line with the rest of our Corporate Plan Measure reviews reporting.

● Percentage ◆ Target



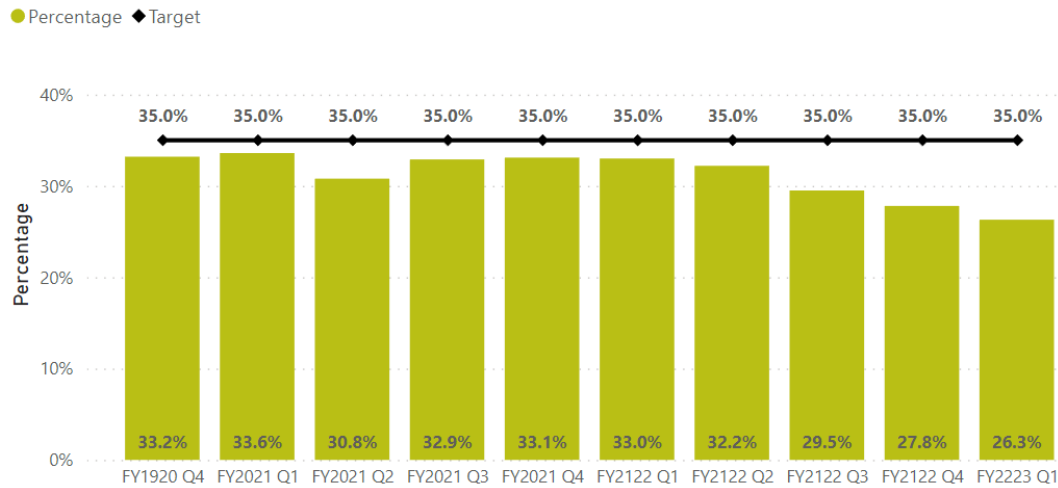
Measures that did not meet their target

PI 31 – Percentage of alcohol users that left specialist treatment successfully ✘

Performance has dropped since the last report from 27.8% to 26.3%. Work has been undertaken with the provider on this performance issue and will be ongoing until the performance improves. This work has confirmed the causes of the drop and remedial action has been taken. However, due to the National Drug Treatment Monitoring System generating the figures over a rolling 12-month period, it will be some time before the issues no longer affects the performance data in the reports.

Identified issues affecting performance are both local and national concerns and include:

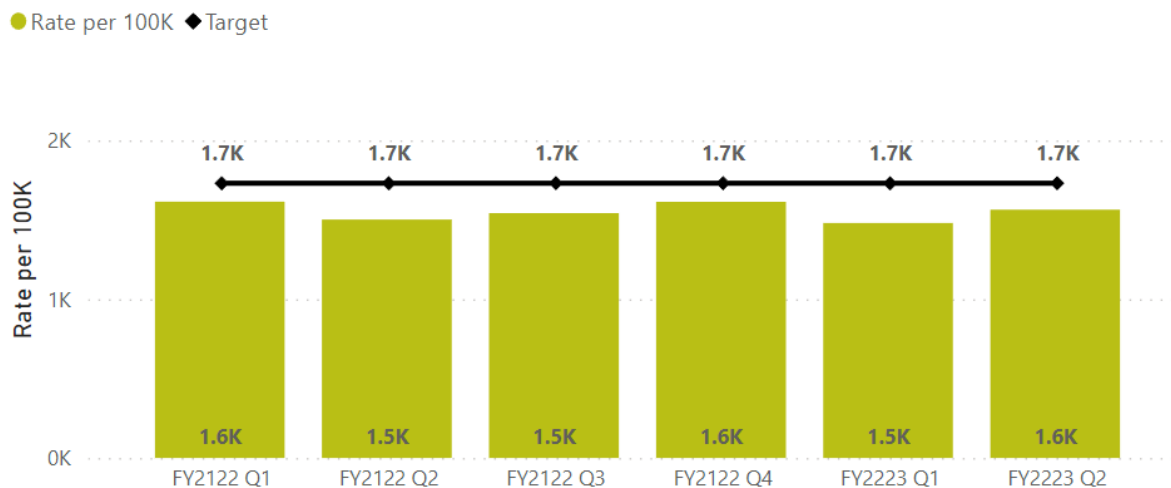
- Recruitment over last winter and spring (late 2021/early 2022). Action was taken and all vacancies are now filled. However, it will take time to train and get the new staff fully operational. This will improve the quality of outcomes moving forward.
- Changes in the complexity of the clients presenting to the specialist treatment service because individuals with lower needs/less complex alcohol problems are now supported through One You Lincolnshire. This is a positive step for treatment choice and accessibility but does mean those presenting to specialist treatment services (which this indicator covers) have more complex problems and take longer to complete treatment, with impacts on the completion rate.
- The complexity of alcohol clients has increased across the board. This is a national issue and believed to be linked to a change in drinking patterns during and after the pandemic. National successful completions also dropped during this reporting period confirming it is not just a local issue.



PI 59 – Carers supported in the last 12 months ❌

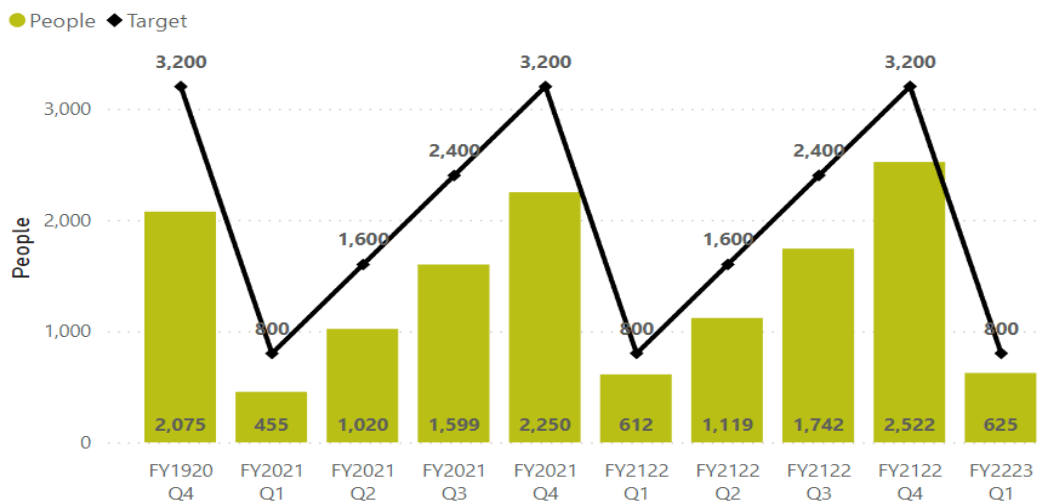
11,884 carers were supported in the last 12 months. Of these 9,650 were over 18 and 2,234 were Young Carers. This translates to 1,564 carers supported per 100k population in Lincolnshire. This is a slight increase over the Q1 reported figure of 1,561, although it is still short of the target of 1,730 per 100k population.

The introduction of tighter definitions of joint assessments has recently led to a reduction in the reported number of carers supported. It is likely that further redefining of what level of interaction with the Carers Service constitutes support in the recently retendered service will lead to a further reduction in the reported number of carers supported. The Carers Service are confident that new systems coming into place for recording and reporting will provide a true picture of meaningful interactions between the service and the carers it supports.



PI 111- People supported to successfully quit smoking ✖

Whilst the target for this quarter has not been achieved, performance from the core team at One You Lincolnshire (OYL) remains high with 82% of the quits coming through the core team. Whilst the number is growing, only 18% of quits came through the subcontracted service delivered by GP's and Pharmacists. This slow return to service delivery after Covid by the GP's is disappointing, however OYL have a dedicated team working on sub-con engagement, supporting the return to delivery and aiding referrals into these practitioners. In addition, OYL are looking at alternative options to ensure the future quarter targets are attainable. They report that they have spent much time this quarter developing relationships and processes with LPFT (mental health) and maternity service, as part of the NHS Long Term Plan in-house tobacco treatment implementation, to ensure a continuous and seamless discharge for patients between the in-house and community services. They continue to use a flexible approach to appointments with a predominantly telephone-based service, which has enabled them to support the higher number of appointments. However, they have started a return to some face-to-face clinics using GP surgeries and a community centre, this too will help to increase their CO (Carbon Monoxide) validation rate; a quality measure of the service.



2. Conclusion

The Adult Care and Community Wellbeing Scrutiny Committee is requested to consider and comment on the report.

3. Consultation

a) Risks and Impact Analysis

N/A

4. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Dave Boath, who can be contacted via email:

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**Open Report on behalf of Andrew Crookham,
Executive Director – Resources**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	30 November 2022
Subject:	Adults and Community Wellbeing Scrutiny Committee - Work Programme

Summary:

The Committee’s forward work programme is set out in this report. The report also includes the relevant extracts from latest version of the forward plan of key decisions due to be taken from 1 December 2022. The Committee is requested to consider whether it wishes to make any suggestions for items to be added to its work programme.

Actions Requested:

To review the Committee's forward work programme, as set out in the report.

1. Current Items

The Committee is due to consider the following items at this meeting: -

30 November 2022 – 10.00 am			
	<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>
1	Day Services Update	Justin Hackney, Assistant Director of Specialist Services	To consider progress with the Council’s Day Services
2	Better Care Fund	Pam Clipson, Head of Finance, Adult Care and Community wellbeing Nikita Lord, Programme Manager, Better Care Fund	To consider the details of the Better Care Fund 2022-23

30 November 2022 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
3	Active Recovery Beds – Winter 2022/23	Tracy Perrett Head of Service - Hospitals and Special Projects	To consider proposals for the procurement of active recovery beds, on which a decision will be made by the Executive Councillor for Adult Care and Public Health between 6 and 9 December 2022.
4	Performance Against Corporate Performance Framework – 2022-23 Quarter 2	David Boath, Corporate Performance Manager, Adult Care and Community Wellbeing	This is the quarterly performance report.

2. Planned Items

The Committee's programme for future meetings is set out below:

11 January 2023 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
1	Adult Care and Community Wellbeing Budget Proposals 2023-24	Pam Clipson, Head of Finance, Adult Care and Community Wellbeing	To consider and comment on the proposed budget for Adult Care and Community Wellbeing.
2	Annual Report of the Director of Public Health	Derek Ward, Director of Public Health	This is considered by the Committee each year.
3	Substance Misuse Treatment Services – Performance	Lucy Gavens, Consultant in Public Health	This item was requested by the Committee on 28 September 2022
4	Acute Hospitals – Admission to Discharge Care Pathway	Afsaneh Sabouri, Assistant Director of Frailty and Long Term Conditions Alina Hackney, Head of Commercial Services	To explore the issues of the impacts arising from the discharge of patients from acute hospital beds.

22 February 2023 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
1	Performance Against Corporate Performance Framework – 2022-23 Quarter 3	David Boath, Corporate Performance Manager, Adult Care and Community Wellbeing	This is the quarterly performance report.
2	Specialist Adults Accommodation at Grange Farm, Market Rasen	Emma Rowitt, Project Manager – Corporate Property	To consider proposals for specialist adult accommodation, on which a decision is due to be made by the Leader of the Council and the Executive Councillor for Adult Care and Public Health between 6 and 10 March 2023
3	Langrick Road, Boston – Extra Care Housing and Working Aged Adults Accommodation	Emma Rowitt, Project Manager – Corporate Property	To consider proposals for extra care housing and working aged adult accommodation, on which a decision is due to be made by the Executive on 7 March 2023

5 April 2023 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
1	Carers Support Service – Introduction to the New Provider	To be confirmed.	To receive a presentation on the carers support service, including the new provider.

28 June 2023 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
1	De Wint Court, Lincoln, Extra Care Accommodation	Emma Rowitt, Project Manager – Corporate Property	To consider an update report on the extra care accommodation at De Wint Court, Lincoln, which was opened on 22 March 2022.
2	Performance Against Corporate Performance Framework – 2022-23 Quarter 4 and Year End	David Boath, Corporate Performance Manager, Adult Care and Community Wellbeing	This is the quarterly performance report.

The forward plan of planned key decisions on items within the remit of the Committee is attached as Appendix A.

3. Previously Considered Topics

Attached at Appendix B is a table of items previously considered by the Committee since the beginning of the Council’s term in May 2021.

4. Conclusion

The Committee is invited to consider its work programme.

5. Appendices

These are listed below and attached at the end of the report.

Appendix A	Forward Plan of Key Decisions within the Remit of the Adults and Community Wellbeing Scrutiny Committee from 1 December 2022
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6. Background Papers - No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Simon Evans, Health Scrutiny Officer, who can be contacted on 07717 868930 or by e-mail at Simon.Evans@lincolnshire.gov.uk

**FORWARD PLAN OF KEY DECISIONS WITHIN THE REMIT
OF THE ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE**

From 1 December 2022

MATTER FOR DECISION	DATE OF DECISION	DECISION MAKER	PEOPLE/GROUPS CONSULTED PRIOR TO DECISION	OFFICERS FROM WHOM FURTHER INFORMATION CAN BE OBTAINED AND REPRESENTATIONS MADE	DIVISIONS AFFECTED
Procurement of Active Recovery Beds 2022/23 (EXEMPT INFORMATION)	6 and 9 Dec 2022	Executive Councillor for Adult Care and Public Health	Adults and Community Wellbeing Scrutiny Committee	Tracy Perrett Head of Service - Hospitals and Special Projects Tracy.Perrett@lincolnshire.gov.uk	All
Specialist Adults Accommodation at Grange Farm, Market Rasen	7 Mar 2023	Executive	Adults and Community Wellbeing Scrutiny Committee	Senior Project Manager, Corporate Property: Emma.Rowitt@lincolnshire.gov.uk	Market Rasen Wolds
Langrick Road, Boston – Extra Care Housing and Working Aged Adults Accommodation	Between 6 and 10 March 2023	Leader of the Council and the Executive Councillor for Adult Care and Public Health	Adults and Community Wellbeing Scrutiny Committee	Senior Project Manager, Corporate Property: Emma.Rowitt@lincolnshire.gov.uk	Boston North; Boston South; Boston West.

ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE
 SCHEDULE OF PREVIOUSLY CONSIDERED TOPICS

	Previous Item
D	Previous Pre-Decision Scrutiny Item
	Future Item
D	Future Pre-Decision Scrutiny Item

	2021					2022					2023								
	29 Jun	14 Jul	8 Sept	20 Oct	1 Dec	12 Jan	23 Feb	6 Apr	25 May	6 Jul	7 Sept	28 Sept	19 Oct	30 Nov	11 Jan	22 Feb	5 Apr	24 May	28 Jun
<i>Meeting Length – Hours : Minutes</i>	1:47	2:15	3:30	2:50	3:13	2:59	3:55	3:01	3:00	1:58	2:51	2:26							
Adult Frailty and Long Term Conditions - Overview																			
Adult Mental Health Services - Overview																			
Budget Reports						D								D					
Carers Support Service							D												
Care Quality Commission Update																			
Community Equipment Service								D											
Day Services		D																	
Director of Public Health Role / Annual Report																			
Disabled Facilities Grants																			
Extra Care Housing - Boston																			
Extra Care Housing - Lincoln																			
Extra Care Housing - Welton				D															
Fair Cost of Care / Charging for Social Care												D							
Greater Lincolnshire Public Health						D													
'Gross' v 'Net' – Ombudsman Report			D																
Improvement and Development Programme																			
Integrated Care System																			
Integration of Health and Social Care																			
Introduction to Services																			
Learning Disability – Section 75 Agreement							D												
Market Sustainability, Fair Cost of Care												D							
Obesity																			
Occupational Therapy																			
Ombudsman Reports		D	D																
Performance Reports																			
Prevention Services - Overview																			
Residential and Nursing Care Usual Costs											D								
Respite Care Ombudsman Report		D																	
Safeguarding Adults Board																			
Safeguarding Services																			
Sensory Services			D																
Sexual Health Services												D							
Social Connections																			
Specialist Adults Accommodation – Market Rasen																			D
Specialist Adult Services - Overview																			
Strategic Market Support Services			D																
Substance Misuse Treatment Services												D							
Workforce – Capacity and Development																			